



MENDOCINO COUNTY EXECUTIVE OFFICE

NEWS RELEASE

CONTACT: Executive Office (707) 463-4441

TO: MENDOCINO COUNTY NEWS MEDIA
FR: MENDOCINO COUNTY EXECUTIVE OFFICE

Ukiah, California... July 13, 2016

Mendocino County to Host California Public Utilities Commission (CPUC) Hearing – July 15, 2016 - Board of Supervisors Chambers

On July 15, 2016, the County will be hosting a California Public Utilities Commission (CPUC) Public Participation Hearing (PPH) regarding the Rural Call Completion and Dial Tone Access Proceeding. This hearing will be held in the Board of Supervisors Chambers at 501 Low Gap Road, Ukiah from 2:30 p.m. to 4:30 p.m. The Hearing will focus on recent call completion issues, including outages that compromise access to 911 services in our area (*please refer to the attached CPUC Hearing Agenda for more information*).

This is a unique opportunity for Mendocino County. CPUC Commissioner Catherine J.K. Sandoval is traveling around the state to hear directly from rural citizens about their telecommunications concerns, specifically problems associated with Rural Call Completion and Dial Tone access and the inability to connect to 911. It is critically important that residents who have experienced such problems attend and provide comments to this regulatory agency. Comments from the public can help the CPUC reach an informed decision.

The County of Mendocino is encouraging all residents that have experienced call failures for whatever reason (including outages), and those public safety agencies impacted by such failures, to plan to attend this important public hearing and provide input!

For more information please contact the CPUC News & Outreach Office, (415) 703-1366 or news@cpuc.ca.gov; or Trish Steel with the Mendocino Broadband Alliance, chairman@mendocinobroadband.org. The hearing will also be available via live stream on the County's Youtube channel: https://www.youtube.com/channel/UCSYcX7uSxr-GyRh20JtuwFg/feed?activity_view=6

Released by: 
Carmel J. Angelo
Chief Executive Officer

Order Instituting Investigation (OII) 14-05-012
Rural Call Completion
Public Participation Hearing
Agenda

July 15, 2016, 2:30 p.m.

Mendocino County Board of Supervisors Chambers
501 Low Gap Road, Room 1070, Ukiah, CA 95482

Call to Order – Administrative Law Judge Katherine MacDonald
Introduction & Welcome – Supervisor Dan Hamburg, Fifth District
Introduction & Welcome – Senator Mike McGuire, Senate District 2
Introduction & Welcome – Assemblymember Jim Wood, Assembly District 2
Introductory Remarks – Assigned Commissioner Catherine Sandoval

The California Public Utilities Commission (CPUC) is hosting this Public Participation Hearing to receive public comment on Call Completion issues affecting areas of the state, especially rural areas, where calls from outside the area are not completed to the dialed number, often without the knowledge of the called party. This Commission proceeding also seeks information about network outages that lead to a loss of dial-tone with accompanying impacts on local residents and businesses, including timely access to 911 and other emergency services.

Public Comments – *Persons wishing to offer comments to the Commission should register with the Public Advisor's Office at the start of the meeting, and the Administrative Law Judge will call their names to come forward to speak.*

Questions:

1. Have you experienced instances where you believe calls placed to your phone number have failed?
2. If so, when did those call failures occur, and have they continued?
3. Are there businesses in your area that have been impacted by call failures and outages?
4. In what ways have you or your businesses been impacted by phone outages?
5. Have you reported call completion failures when they have become known to you, and, if so, to whom?
6. Of what duration have been the outages and what kind of facilities and services were involved? Wireline? Wireless? VoIP? Access to 911? Police? Fire? Other?
7. Have you ever been unable to reach 911 in an emergency? Unable to reach other emergency services?
8. What other communications issues would you like to bring to the Commission's attention?

(See Back for Additional Information)

You can also send your written comments to

Public Advisor's Office
California Public Utilities Commission
505 Van Ness Ave
San Francisco, CA 94102

Please reference Proceeding Number: I.14-05-012

Please stop by the Public Advisor's table if you are interested in subscribing to information regarding this proceeding. You can subscribe online at:

<http://subscribecpuc.cpuc.ca.gov/>

Si desea proveer comentarios por correo electrónico a la Comisión de Servicios Públicos de California (CPUC) envíelos a: public.advisor@cpuc.ca.gov o por escrito a:

Public Advisor's Office
California Public Utilities Commission
505 Van Ness Ave
San Francisco, CA 94102

Indique el número de Proceso: I.14-05-012