



MENDOCINO COUNTY BOARD OF SUPERVISORS
ONLINE AGENDA SUMMARY

BOARD AGENDA # 5(c)

- Arrangements for public hearings and timed presentations must be made with the Clerk of the Board in advance of public/media noticing
-Agenda Summaries must be submitted no later than noon Monday, 15 days prior to the meeting date (along with electronic submittals)
-Send 1 complete original single-sided set and 1 photocopy set - Items must be signed-off by appropriate departments and/or Co. Co.
Note: If individual supporting document(s) exceed 25 pages each, or are not easily duplicated, please provide 7 hard-copy sets
-Transmittal of electronic Agenda Summaries, records, and supporting documentation must be emailed to: bosagenda@co.mendocino.ca.us
-Electronic Transmission Checklist: [ ] Agenda Summary [ ] Records [ ] Supp. Doc. [ ] If applicable, list other online information below
-Executed records will be returned to the department within one week. Arrangements for expedited processing must be made in advance

TO: Board of Supervisors DATE: March 3, 2016
FROM: Executive Office MEETING DATE: March 15, 2016

DEPARTMENT RESOURCE/CONTACT: Carmel J. Angelo PHONE: 463-4211 Present [X] On Call [ ]
Jenine Miller PHONE: 472-4231 Present [X] On Call [ ]
Consent Agenda [ ] Regular Agenda [X] Noticed Public Hearing [ ] Time Allocated for Item: 1 hr.

AGENDA TITLE: Discussion and Possible Action Regarding the Kemper Consulting Group Mental Health Services Review and Updates Associated with the County Request for Proposal (RFP) Process and Related ASO Contracts for Mental Health Services

PREVIOUS BOARD/BOARD COMMITTEE ACTIONS: In August of 2105 the Executive Office contracted with the Kemper Consulting Group to perform a review of Mendocino County's mental health services, particularly the delivery of services by the Administrative Service Organizations (ASO), Redwood Quality Management Company and Ortner Management Group. The Executive Office received the Report on February 5, 2016, and upon receipt provided it to the Board of Supervisors. The Report was made available to the public through a press release and the County website on February 8, 2016. On February 16, 2016, the Board of Supervisors received the report, including associated recommendations by the Kemper Consulting Group. On March 1, 2016, the Board of Supervisors discussed the Summary of Recommendations Implementation Plan associated with the Kemper Consulting Group mental health services review and the County's proposed RFP process and timelines.

SUMMARY OF REQUEST: On March 1, 2016, the Board of Supervisors discussed the Kemper Consulting Group analysis of the current ASO model to deliver mental health services to adults and children in Mendocino County. Along with the analysis, the Board reviewed and accepted the implementation plan and timelines associated with the recommendations within the analysis. During the Board's discussion on the information presented, the following direction was provided to the Executive Office: To proceed with implementing the recommendations of the Kemper Report with County staff and any consultants necessary; to return to the Board on March 15, 2016, with a refined timeline for the RFP process for adult mental health services based upon the draft RFP process and timelines presented, and provide an update on identifying a consultant to assist with the mental health services competitive process.

On March 2, 2016, Ortner Management Group (OMG) provided the County with a verbal notice to terminate their contract with the County regarding the provision of Adult ASO Mental Health Services, effective June 30, 2016. On March 9, 2016, the OMG sent a termination letter to the County. With that, the County's number one mental health services priority is to transition adult mental health services to an interim provider without service interrupted to the clients.

Subsequent to the March 1, 2016, Board of Supervisors meeting, the Executive Office has the following updates for the Board associated with the County's mental health services:

- The Executive Office has contracted with Lee Kemper Consulting Group to assist with the adult mental health services competitive RFP process and to assist with the development and implementation of a transition plan for the delivery of adult mental health services in Mendocino County (refer to the attached scope of services). In light of the recent notice to terminate services received by OMG, the Executive Office is recommending that the RFP process target a contract start date no earlier than July 1, 2017. This will provide more time and resources to dedicate toward the transition of adult mental health services, as well as the ability to gather the necessary technical details to include in the RFP. More importantly, a delay in the RFP release will help to stabilize the mental health system of care.

BOARD ACTION (DATE: ): [ ] Approved [ ] Referred to [ ] Other

RECORDS EXECUTED: [ ] Agreement: [ ] Resolution: [ ] Ordinance: [ ] Other



- After meeting with the Executive Office to discuss various transition options, Redwood Community Services (RCS) has agreed to provide needed adult mental health services (in addition to their current service contract pertaining to children’s mental health) during the transition period between Ortner’s termination, the issuance of the RFP, and the execution of a new contract for Adult Mental Health Services. RCS has indicated their desire to provide the transition services in phases: Phase I (immediately - June 30, 2016) and Phase II (July 1, 2016 – June 30, 2017). This transition approach is supported by County staff as it offers a more stable and consistent service delivery model during the transition process (i.e. RCS may be able to negotiate contracts with existing service locations held by OMG, etc.), allows for the County to work with OMG and RCS during the initial transition phase to determine service delivery mandates, fiscal impacts, and client needs, and will provide the opportunity for staff to develop cohesive technical criteria to include in the RFP.
- Since March 2, 2016, County staff met several times to review and discuss the issues related to the transition of mental health services, several of which included representatives from OMG and RCS. The County has developed a preliminary collaborative transition plan that includes specific services being transferred back to the County, the phased-in approach as recommended by RCS, and a target transition completion date by July 1, 2016. In order for the County to resume certain services in house, an increase in staffing resources will need to be considered in order to support the existing service levels and to maintain our mandates. Please refer to the attached service matrix that illustrates the proposed service transition and phases and draft Mental Health System Adult Services Transition Plan that includes tasks, timeframes and responsibilities.

Next steps: In light of the recent developments associated with mental health services, the Executive Office is recommending that we proceed with finalizing a contract with RCS for the provision of transitional adult mental health services based upon the proposed timelines and phases presented, staff returns to the Board with a final contract with RCS for review and consideration at the next available Board meeting. Further, staff will proceed with Lee Kemper Consulting on the various elements associated with developing the adult mental health services transition plan and the RFP process for adult mental health services, with a target implementation of a new contract for adult mental health services by July 1, 2017.

- SUPPLEMENTAL INFORMATION AVAILABLE ONLINE AT: <http://www.co.mendocino.ca.us/administration/>
- ADDITIONAL INFORMATION ON FILE WITH THE CLERK OF THE BOARD (CHECKED BY COB IF APPLICABLE):

FISCAL IMPACT:			
Source of Funding	Current F/Y Cost	Annual Recurring Cost	Budgeted in Current F/Y
N/A	N/A	N/A	Yes <input type="checkbox"/> No <input type="checkbox"/>

- SUPERVISORIAL DISTRICT: 1  2  3  4  5  All  ■ VOTE REQUIREMENT: Majority  4/5ths

■ **RECOMMENDED ACTION/MOTION:** Accept the update regarding the Kemper Consulting Group mental health services review and updates associated with the activities regarding mental health services, including finalizing a contract with Redwood Community Services (RCS) for transitional mental health services, and returning to the Board with a final RCS contract for review and approval. Further, proceeding with Lee Kemper Consulting on developing the adult mental health services transition plan and processes and timelines for the RFP for adult mental health services, with the target implementation of a new contract for related services no earlier than July 1, 2017.

- **ALTERNATIVES:** Provide alternative direction related to the transition of adult mental health services.
  - **CEO REVIEW (NAME):** Janelle Rau, Deputy CEO **PHONE:** 463-4441
- RECOMMENDATION:** Agree  Disagree  No Opinion  Alternate  Staff Report Attached

**BOARD ACTION**

- Approved \_\_\_\_\_
- Records Executed \_\_\_\_\_

**Date of Meeting** \_\_\_\_\_

- Referred to \_\_\_\_\_
- Other \_\_\_\_\_