

Mendocino County Mental Health System Review

Appendix D

Proposed Additional Requirements for ASO Agreements For Exhibit A – Scope of Work

1. Proposed System Design Structure Report

System Design Structure Report. In a manner and form to be determined by BHRS, CONTRACTOR shall prepare a System Design Structure Report that describes the CONTRACTOR's mental health delivery system, including all of the following:

- Proposed goals and objectives for the delivery system;
- Written description and/or outline of how the requirements specified in each section of the Scope of Work (Exhibit A) have been met; and, for those requirements pending completion, a timeline for completion and the manner in which the requirements will be met;
- Identification and description of the roles of all subcontracting providers and other organizations providing services on behalf of or to CONTRACTOR;
- Written description and flow chart for the referral and service delivery framework involving ASO and subcontracted providers delivering mental health and any other services specified in the Scope of Work; and,
- Written description of the CONTRACTOR'S mental health system interfaces, including services delivered to and by other systems, including community hospitals, community health centers and other health care providers in the county, and the county jail and justice system.

The System Design Structure Report shall be due in final form from CONTRACTOR no later than ninety (90) days from formal notification by BHRS of the required structure and format for this report. BHRS, in its sole discretion, shall have the right to review and approve CONTRACTOR'S System Design Structure Report and require modification of such report. Following BHRS approval of CONTRACTOR'S System Design Structure Report, BHRS shall provide written notice of approval to CONTRACTOR. BHRS shall treat CONTRACTOR's noncompliance with the requirements of this section in the same manner as set forth under the CONTRACTOR Global ASO Compliance Requirement.

2. Proposed Global ASO Contractor Compliance Requirement

In carrying out the Scope of Work contained in this Exhibit A, CONTRACTOR shall comply with all requirements to the satisfaction of BHRS, in the sole discretion of BHRS. For any finding of CONTRACTOR's non-compliance with the requirements contained in this Exhibit A, BHRS may notify CONTRACTOR of the

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requirement to submit a Corrective Action Plan to correct the area of non-compliance and shall define the timeframe for such Corrective Action Plan. Following such notification by BHRS, should CONTRACTOR'S Corrective Action Plan and/or CONTRACTOR'S performance of such Plan fail to satisfy BHRS that CONTRACTOR has complied with the requirements of this Exhibit A, BHRS may withhold monthly payments for Administration/UR pending determination by BHRS that CONTRACTOR'S Corrective Action Plan and/or performance meets BHRS requirements. Should BHRS determine that CONTRACTOR'S non-compliance has not been addressed to the satisfaction of BHRS for a period of 60 days or more from the date of notice by BHRS of the required Corrective Action Plan by CONTRACTOR, BHRS may impose a penalty of five percent (5%) of the monthly amount otherwise payable to CONTRACTOR for Administration/UR for each month following the 60-day time period that CONTRACTOR'S non-compliance continues.