



Mendocino County Department of Child Support Services Client Survey

Please recall your most recent experience with Mendocino County Department of Child Support Services by answering the following questions.

I am the:

Person receiving support Guardian/relative
Person paying support Other _____

My most recent contact with a Child Support Professional was made:

Over the telephone At the Child Support office
In Court Through the mail/email

Date of Contact: _____

Agree Disagree

1. My wait time for assistance was reasonable.

2. Those who assisted me were courteous.

3. I was given answers and explanations to my questions.

4. I believe that the Department helps me to provide my

5. Suggestions to help us to better serve you: _____

Contact information (Voluntary):

Name Email Phone number