

**HHSA Accomplishments (as of December 2011)**  
**Adult Services**

Program/Division	Achievement
Veterans Service Office Support Disabled Veterans	The Veterans Service Office has served over 8,000 Veterans and/or their dependents in three offices throughout the County, bringing \$3.4 million in Federal benefits to be spent in Mendocino County.
Provided Comprehensive Services to Dually-Diagnosed Homeless	The AtHOME grant, a 5-year, \$2million grant from SAHMSA, provides case management, regular psychological and alcohol and drug counseling to individuals who are generally unable to access those services through other venues. This is a collaboration between Social Services, AOD, Mendocino Coast Clinic, Mendocino County Health Clinic, Hospitality Center and Ukiah Community Center. 158 individuals have been enrolled in the program, achieving our target of serving 60 clients per year.
Distributed Homeless Prevention and Rapid Re-housing Financial Support Throughout the County	Since the inception of the HPRP (HUD funded) grant, 719 households with children and 487 households without children have received \$1,048,493 in support to prevent homelessness.
Successful Relocation of Older LPS Conservatees Back to Local County Placements	The Public Guardian Nurse Case Manager provided advocacy and support to bring older mental health conserved clients back into the local community

## Children's Services

Program/Division	Achievement
Intake Support Group for Children	In the style of our long standing Intake Support Group for our parents we created an Intake Support Group for Children approximately three years ago. This past year the group has really taken off and is accomplishing exactly what we had hoped. Children and Youth have an opportunity to talk about being in Foster Care or being "a part of the system." They are also getting a better understanding of the court process while at the same time they can see that they are not the only kids going through this system. Some of the kids never want to leave the group!
Co-location of Family Strengths at Child Welfare Services	The Family Strengths "Wrap" Team has been a part of Child Welfare Services for 5 years but has continued in the former physical location at Mental Health. This year we were able to move the teams into the Child Welfare Services buildings. One team at the WISC and three teams at the Ukiah Office. This co-location facilitates collaboration between the various programs as well as a better understanding of how the different programs operate, and the families reap the rewards.
Family Dependency Drug Court (FDDC) Graduation	Our FDDC held two graduations this year. The December Graduation had five graduates, the June Graduation had twelve. This brings the total number of graduates to 35 since the inception of this grant funded program. The FDDC provides extended and enhanced AOD services to our Child Welfare families and has been a tremendous success in the four years we have been operating.

## Employment and Family Assistance Services

Program/Division	Achievement
<p>Team Task Management System Implementation</p>	<p>Appointment scheduling and individual worker caseloads were replaced with “real time” appointments and banked caseloads.</p> <p><b>Public benefit:</b> Clients have their needs addressed when they come into or call the office. Eliminated number of times clients need to visit office, provides immediate answers to questions and quicker issuance of benefits.</p> <p><b>Agency benefit:</b> Greater ability to meet Federal and State timeframes; increased productivity of staff.</p> <p><b>Update:</b> This change in business practices has allowed workers to better handle the increase in the CalWORKs, CalFresh (formerly Food Stamp), Medi-Cal and CMSP applications and cases. Despite a shortage of workers, an average of 33,230 people were served each month county-wide from January through October, 2011.</p>
<p>Requests for food assistance processed within timeframes.</p>	<p>Mendocino County ranked 5<sup>th</sup> highest in the State in timely processing of CalFresh applications. From July 1, 2010 – December 31, 2010, 98.7% of Expedited Service CalFresh applications were processed within timeframes. From July 1, 2010 – February 1, 2011 only .2% of non-emergency CalFresh applications were processed beyond 30-days.</p> <p><b>Public benefit:</b> Increased food security for County’s low income citizens. Quick response to requests for assistance.</p> <p><b>Agency benefit:</b> State and Federal timeframes met – no financial penalties.</p> <p><b>Update:</b> From 3/11 – 10/11, EFAS workers processed 98-100% of emergency food assistance applications within the mandated timeframe of 3 working days. In April, May and July, 100% of the applications were processed timely.</p>

<b>Program/Division</b>	<b>Achievement</b>
County Disaster CalFresh plan completed	EFAS staff completed the mandated plan for the issuance of emergency CalFresh benefits in the event of a federally declared emergency. Public benefit: ability to access food resources in emergency situation Agency benefit: meets state and federal mandates and increases the ability of the agency to meet community needs in a disaster.

## Environmental Health

Program/Division	Achievement
Abernathy-Noyo Harbor Cleanup	In partnership with County Planning & Building Services and CalRecycle, DEH oversaw the removal of over 100 tons of debris from property located in Noyo Harbor.
Hazardous Materials Response Training	DEH organized local training for first responder certification as Haz Mat Technician and Haz Mat Specialist. 39 people attended and are certified to respond to Haz Mat emergencies. Community health & safety is enhanced by having trained professionals in a position to respond to Haz Mat incidents.
Animal Care Spay-Neuter Program	Animal Care altered 1,315 animals. The total includes animals adopted from the shelter, adopted from other rescue organizations, and pets of low income individuals. Providing affordable spay-neuter of animals benefits the community by reducing the number of unwanted pets and feral cats.

## County Medical Services Program (CMSP)

Program/Division	Achievement
CMSP – Local Health connections Pilot Projects	CMSP approved 5 proposed pilot projects, one in Mendocino County. UVMC and partners were granted a \$221,000 grant. The community will be partnering in serving the CMSP population.
CMSP – LIHP	CMSP developed the framework to expand the program benefits and eligibility to meet the 1115 Waiver requirements in preparation for Health Care Reform. The community will have increased population eligible for the CMSP program with eligibility increasing up to 200% of federal poverty level effective January 2012.

## Mental Health Branch

Program/Division	Achievement
Implement Mental Health Fiscal Changes	Created revised MHSA plan budgets for 2010/11 and implemented new reports and procedures to comply with revised plan for February 2011 forward. Worked with Auditor's office to implement change to Mental Health Budget for 2011-12, incorporating integrated plan for Mental Health Service Act, new line items and fewer org codes for a simplified and unified presentation for internal reporting and the Mental Health Board.
Prior year receivables	Worked with State staff to resolve significant Medi-Cal receivables from prior years, resulting in improvement to improve Mental Health's deficit position and County cash flow.
Restructure of PACE and Clean and Sober Classroom.	There is now one campus, "New Beginnings" offering a range of services to Probation clients and families.
Orr Creek Day Tx Program Restructured.	Orr Creek is now a Counseling Enriched Classroom for K – 3.
Increased collaboration between MH Clinicians and AOD Substance Abuse Counselors.	There is an increase in the number of referrals and collaborative work on shared clients.
Referral Process is more efficient	CWS, New Beginnings and Education Related MH Services referrals are centralized through Mental Health. This enables us to make appropriate referrals based on the child's need and helps to promote the use of Evidence Based Practices. It is also a more efficient use of public funds.
Successful client in Wrap-around program	There have been a number of success stories in Family Strengths which is a collaborative with Mental Health. These children have graduated the program and avoided being placed in Residential Treatment facilities.
Clinicians in all 3 sites have continued to provide services throughout moves.	This has meant continuity of services for children and families.
MH Children and Family services:	<ol style="list-style-type: none"> <li>1) Provided treatment for wrap-around services to more than 30 families this year. This has prevented these children from being placed in residential treatment facilities.</li> <li>2) Provided case management services to over 40 children placed in Residential facilities by Child Welfare services and Probation services to ensure clinical oversight of MH treatment.</li> </ol>

Program/Division	Achievement
	<ul style="list-style-type: none"> <li>3) Provided therapeutic services including case management, family therapy, individual therapy and school based groups to 82 children who have been designated by the school system as needing services.</li> <li>4) Provided services to the PACE and Clean Sober Classroom and participated in the restructuring of these programs into one new program called New Beginnings.</li> <li>5) Provided services to transitional Age Youth in collaboration with the TAY Wellness housing program</li> </ul>
Mental Health Adult Services and Psychiatric Emergency Services:	<ul style="list-style-type: none"> <li>1) Focused more on providing support to individuals in the community and in their families thereby decreasing significantly the numbers of out of county hospitalizations.</li> <li>2) Continued to provide a consolidated 24/7 crisis service.</li> <li>3) Provided case management and wrap-around services to clients who have left in-patient acute care in IMD's to in-county Board and Care. They have opportunities to gradually step-down through various levels of care towards independent living.</li> <li>4) Provided case management and wrap-around services to clients who have left Board and Care placements and are successfully living independently in the community.</li> <li>5) Provided outreach to MH clients in the jail. The Case Manager goes to the jail every week to provide Case Management. MH clients are successfully discharged to Mental Health. There have been 2 or 3 clients who have made a successful transition to independent living.</li> </ul>
Mental Health Quality Assurance and Leadership:	<ul style="list-style-type: none"> <li>1) Provided leadership through the Multi Provider Screening Team to ensure that only Medically Necessary services appropriate to the development and clinical needs of each child are approved.</li> <li>2) Participated in the Children's System of Care Cabinet and Policy Council for Children and Youth to ensure that County resources are distributed fairly and equitably to serve the youth of Mendocino County.</li> </ul>

<b>Program/Division</b>	<b>Achievement</b>
	3) Contracted with Providers for Mental Health Services Act services to outlying areas to ensure that screening is provided for early detection and treatment of serious mental illness.
Business Services:	1) Provided a balanced budget for MH for the first time in over 10 years.
Mental Health Branch:	1) Ukiah office moved to Community Health building on Dora St. 2) Fort Bragg office consolidated and is now co-located with Child Welfare Services and AOD Services in Building 1 of the Avila Center.

### Public Health

<b>Program/Division</b>	<b>Achievement</b>
The Prevention and Planning Unit (PAPU) was awarded one important State Community Health grant, Health Zones and two Federal grants, ACHIEVE and Sustainable Communities	Health Zones was designed to address obesity prevention through policy, systems and environmental strategies. ACHIEVE and Sustainable Communities also operated through policy, systems and environmental work. These two grants address community health through healthy eating, “built environment” and creating a healthier physical environment. ACHIEVE and Sustainable Communities were both highly collaborative projects.
The Prevention And Planning Unit (Public Health) received three additional major grants: Drug Free Communities (DFC); Supplemental Nutrition Assistance Program Education (SNAP-Ed) and Community Transformation.	<p>The DFC grant provides alcohol and other drug (AOD) services in Ft. Bragg-- emphasizing a change approach based on policies, systems and environmental efforts to prevent and reduce school and community AOD use/abuse. Project works with a community collaborative.</p> <p>SNAP-ED focuses on countywide education related to healthy nutrition. Collaborative effort between PAPU, DSS and community based organizations.</p> <p>Community Transformation addresses healthy eating, healthy activity, tobacco-use prevention and prevention of chronic disease. Most countywide services are based on policy, systems and environmental change strategies. Collaboration between PAPU and community based organizations.</p>

<b>Program/Division</b>	<b>Achievement</b>
<p>The Maternal, Child and Adolescent Health (MCAH) Program spearheaded the Partnership for Health Babies whose goal is that all children be born free from the effects of alcohol, tobacco and other drugs and lives in a family that promotes healthy growth and development</p>	<p>The MCAH Program, in collaboration with the Partnership for Healthy Babies implemented a Perinatal Substance Use Screening/Brief Intervention Project in Mendocino County. The MCAH Director provides free training, technical assistance and support to prenatal providers throughout Mendocino County so that they can implement this “best practice” of perinatal substance use screening, brief interventions and referrals using the 4 P’s Plus materials. The project continues to receive free program materials and consultation from Ira Chasnoff, MD of Children’s Research Triangle in Chicago through his Federal MCH Bureau Fetal Alcohol Spectrum Disorder grant. Countywide data obtained from the 4 Ps Plus screens is provided to the participating providers along with data from their own practice.</p>
<p>WIC Participation</p>	<p>County of Mendocino WIC is one of only 5 WIC agencies throughout the state to maintain positive participation growth since January 2011. This benefits the community by continuing to provide nutrition education and food vouchers to be spent at local grocers in the amount of \$2,473,000 annually.</p>